STATE LEVEL BANKERS' COMMITTEE MEETING FOR NCT OF DELHI

QUARTERLY POSITION OF GENERAL GRIEVANCES FOR THE QUARTER ENDED March 2017

AGENDA 26 ANNUXURE A

S.No.	Name of the Bank	Pending as on 30.12.2016	Received during quarter	Resolved/ Disposed of	Pending as on 31.03.2017	Out of which pending for more than One Month	Remarks
1	ALLAHABAD BANK	0	36	36	0	0	
2	ANDHRA BANK	0	147	140	7	2	
3	BANK OF BARODA	0	5	5	0	0	
4	BANK OF INDIA	1	92	93	0	0	
5	BANK OF MAHARASHTRA	9	2	10	1	0	
6	BHARTIYA MAHILA BANK	0	0	0	0	0	
7	CANARA BANK	129	736	756	109	77	out of 109 reply of 59 cases already sent to banking ombudsmen
8	CENTRAL BANK OF INDIA	0	162	157	5	0	
9	CORPORATION BANK	0	0	0	0	0	
10	DENA BANK	5	76	77	4	2	
11	IDBI BANK	95	2296	2340	51	1	
12	INDIAN BANK	32	331	345	18	5	
13	INDIAN OVERSEAS BANK	10	95	97	8	0	
14	ORIENTAL BANK OF COMMERCE	32	2097	2115	14	0	All 14 now stand resolved
15	PUNJAB & SIND BANK	0	0	0	0	0	
16	PUNJAB NATIONAL BANK	0	437	437	0	0	
17	STATE BANK OF BIKANER & JAIPUR	0	0	0	0	0	
18	STATE BANK OF HYDERABAD	0	0	0	0	0	
19	STATE BANK OF INDIA	0	0	0	0	0	
20	STATE BANK OF MYSORE	0	0	0	0	0	
21	STATE BANK OF PATIALA	1	7	8	0	0	
22	STATE BANK OF TRAVANCORE	0	0	0	0	0	
23	SYNDICATE BANK	129	60	110	79	9	
24	UCO BANK	15	154	159	10	6	
25	UNION BANK OF INDIA	0	3	2	1	0	
26	UNITED BANK OF INDIA	0	0	0	0	0	
27	VIJAYA BANK	0	268	268	0	0	
	SUB-TOTAL PSB	**458**	**7004**	**7155**	**307**	**102**	
1	Delhi State Co-op Bank	2	10	11	1	0	
	SUB-TOTAL	**2**	**10**	**11**	**1**	**0**	
1	AXIS BANK	99	664	733	30	0	
2	FERDERAL BANK	0	0	0	0	0	
3	HDFC BANK	141	2646	2591	196	0	
4	HSBC	0	0	0	0	0	
5	ICICI BANK	0	0	0	0	0	
6	INDUSIND BANK	68	931	903	96	0	
7	JAMMU & KASHMIR BANK LTD	0	6	6	0	0	
8	KOTAK MAHINDRA BANK	0	0	0	0	0	
9	NAINITAL BANK LTD	0	10	10	0	0	
10	RATNAKAR BANK LTD.	0	0	0	0	0	
11	SOUTH INDIAN BANK	0	13	13	0	0	
12	YES BANK	0	3005	2744	261	41	27 have been closed
	SUB-TOTAL PRIVATE BANKS	**308**	**7275**	**7000**	**583**	**41**	
	GRAND TOTAL	**768**	**14289**	**14166**	**891**	**143**	